



# City of Auburn

Multifamily Collection Guide | 2024

[wmnorthwest.com/auburn](http://wmnorthwest.com/auburn) | 253-939-9792



# SERVICE TIPS & RESOURCES



This guide includes tips and resources to improve your garbage, recycle, and yard+food waste collection services at your multifamily complex. Others have found it easy to achieve success using these resources. Remember, we're here to help!

## Service Highlights

### CONTAINER COLORS & SIZES

- All garbage containers are grey. All yard+food waste containers are green. All recycle containers are blue.
- Contact us if you need to change sizes or service frequency.

### RECYCLING REMINDER

- Paper cartons (milk or juice), shredded paper, and plastic bags should all go in the garbage. See page 3 for a complete recycling guide. Contact us for additional recycling flyers.

## Recognition

Sign up for the Envirostars program to become a certified green multifamily complex and get ideas to become more sustainable.

For more info, visit: [envirostars.greenbiztracker.org](http://envirostars.greenbiztracker.org)



## Keep Enclosures Clean

- Ensure adequate garbage and recycling service so material doesn't get left on the ground.
- Area around containers must be clear of materials (extra bags or bulky items) for collection.
- Close container lids to deter pests and keep rainwater from entering your container.
- Request free replacement of damaged WM containers.
- Encourage residents to flatten boxes.

## Unlimited Recycling Service

- Each multifamily complex is allowed unlimited, weekly recycle collection in carts, and up to three times per week in dumpsters (1-8yd sizes).



## Solid Waste Rates

- Please visit [wmnorthwest.com/auburn](http://wmnorthwest.com/auburn) for garbage, yard+food waste, and recycle container options and rates.

## Blocked Containers or Contaminated Recycling

- WM maintains a "Haul or Call" policy for collection.
- We ask customers to keep containers unblocked (parked cars, overflow material, locked gates, etc.) so that we can empty and replace them in a timely fashion.
- If a driver finds the container blocked or contains contamination, dispatch will be notified.
- Driver will wait up to 4 minutes for container access before moving on with the route.
- If Dispatch reaches the customer, they will ask the customer to clear access or remove the contamination and arrange for later collection if necessary. Extra service charges may apply.
- If Dispatch is unable to contact the customer, they will leave a message explaining the circumstances, and ask the customer to call Customer Service to schedule another collection. Extra service charges may apply.

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2. SERVICE TIPS & RESOURCES

3. RECYCLING

4. YARD + FOOD WASTE

5. GARBAGE

6. HAZARDOUS WASTE

7. OTHER RECYCLING & DISPOSAL OPTIONS

8. ACCOUNT INFORMATION & COMMUNITY RESOURCES

# SERVICE TIPS & RESOURCES



This guide includes tips and resources to improve your garbage, recycle, and yard+food waste collection services at your multifamily complex. Others have found it easy to achieve success.

## RECYCLING



Place only clean, dry, and loose items (as listed below) in your **blue** recycling container. Collected every week.

### Metal

#### ALUMINUM & TIN CANS

Place lids in can, crimp the can shut. Labels ok.

#### SCRAP METAL

Small, non-working metal appliances, pots, tools, etc. Limit 2' x 2' x 2', 35lbs; no wood, plastic, or rubber attachments; no sharp metal.



### Glass

#### BOTTLES & JARS

Only bottles and jars (no other types or shapes). All colors. Labels OK.



### Paper and Cardboard

#### CLEAN & DRY

INCLUDES: paperback books, catalogs, magazines, dry food boxes (remove plastic liner), non-foil wrapping paper. Flatten all boxes (do not tie up); Maximum size 3'x3'.



### Plastic

#### BOTTLES, JUGS & TUBS

Ignore the numbers, recycle plastics by shape!



## RECYCLING TIPS

No plastic bags, garbage bags or "recycling" bags allowed.



Paper cartons (milk or juice) are **not recyclable** and should be placed in the garbage.



Empty and rinse out all food residue. Labels do not need to be removed.



Ignore the number on plastics—**Look at the SHAPE.**

Recycle plastic only if it is a bottle, jug or tub.



**Extra recycling:** If you often generate extra recycle, please call WM to increase your container to the next size. Recycling needs to be kept in a container and dry.



**Your materials are being recycled!** All the recyclable items collected will be made into something new.

## Recycling All Stars

**Win a pizza party for your community!**

Has WM contacted you about contamination in your multifamily complex recycling? WM will recognize 1-2 multifamily complexes each year that demonstrate improved recycling by keeping materials clean, loose, and only recycling items accepted in Auburn's program. Winners will receive a pizza party celebration by WM that includes games and prizes for staff.

Never received a contamination notice from WM? Multifamily complexes can also qualify by making an online pledge to continue to recycle right at [wmnorthwest.com/auburn](http://wmnorthwest.com/auburn).

## Free Recycling Assistance

### WM WANTS TO HELP YOUR COMMUNITY RECYCLE RIGHT

For free educational resources for your residents including recycling fliers, e-blast content, and recycling 101 webinars, contact the outreach team at [recyclenw@wm.com](mailto:recyclenw@wm.com).

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3. RECYCLING

4. YARD + FOOD WASTE

5. GARBAGE

6. HAZARDOUS WASTE

7. OTHER RECYCLING & DISPOSAL OPTIONS

8. ACCOUNT INFORMATION & COMMUNITY RESOURCES

# SERVICE TIPS & RESOURCES



## YARD+FOOD WASTE



These go in your **green** yard+food waste container. Collected weekly.

### Yard Waste & Plants

INCLUDES: Plants, grass clippings, and weeds. (Remove plastic pots, twine, gardening tape and twist ties).

Leaves, tree branches, and roots. (4' or shorter & less than 4" in diameter).

All debris must fit in cart with lid closed.



### Food Waste & Leftovers

All food including, meat, bones, fish, and cheese.



No utensils, cups, or dishes—even if labeled "compostable" or "biodegradable".

#### Christmas Tree Collection Event:

Visit [wmnorthwest.com/auburn](http://wmnorthwest.com/auburn) for dates and guidelines.

Remove candles from Jack-o-lanterns

### Paper

Must be uncoated (not shiny or plastic-lined). Greasy food soiled paper is ok.



## YARD+FOOD TIPS

Gather food scraps from your kitchen in:

- Paper grocery bag
- Reusable container
- Newspaper
- Approved compostable bag from [recyclefood.com](http://recyclefood.com)



Empty reusable container into the yard+food waste cart frequently, and rinse out.

**NO SHREDDED PAPER, TO-GO CONTAINERS, MILK CARTONS, OR PET WASTE.**

## Extra Yard Waste



(collected for a charge)

If you often generate extra yard waste, additional yard waste carts are offered at a discounted rate. For occasional extra yard waste, place next to yard+food waste cart in any of the following:

- Heavy brown paper yard bags (available at hardware stores)
- 32-gallon cans labeled "Yard Waste" (65 lb. limit)
- Bundles tied with natural twine (4'x2' limit)

**NO FOOD WASTE IN EXTRA YARD WASTE CONTAINERS**

**NO EXTRA YARD WASTE IN PLASTIC BAGS.**

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4. YARD + FOOD WASTE

5. GARBAGE

6. HAZARDOUS WASTE

7. OTHER RECYCLING & DISPOSAL OPTIONS

8. ACCOUNT INFORMATION & COMMUNITY RESOURCES

# SERVICE TIPS & RESOURCES



## GARBAGE



Bag these and put them in your **grey** garbage container.  
Collected weekly.

### Non-Recyclable Plastic

INCLUDES: Polystyrene foam products, plastic plates and cups, caps and lids, plastic utensils, empty prescription vials, diapers, chip bags and candy wrappers.



Bag plastic bags & bring them to the grocery store.

### Non-Recyclable Glass

INCLUDES: Incandescent light bulbs  
(Fluorescent light bulbs & tubes need special disposal)



### Non-Recyclable Paper

INCLUDES: Disposable wipes, hardcover books, foil wrapping paper, coated (shiny) paper plates, facial tissue, shredded paper.



### Non-Recyclable Metal

INCLUDES: Caps, lids, empty latex paint cans (dry out paint, remove lids, hardened paint okay), and sharp or greasy metal.



### Other Garbage

INCLUDES: Bagged cold ashes, vacuum bag and dust; bagged pet waste and cat litter; broken household items, office supplies, toys, plastic packaging for food and other products.



## GARBAGE TIPS

**Numbers do not matter.** If a plastic item is not a bottle, jug or tub, it belongs in the garbage.

**Paper cartons (milk or juice) are not recyclable** and should be placed in the garbage.

**Double bag** pet waste, vacuum dust, sawdust and cold ashes.

**DO NOT** put liquids, yard waste, hazardous waste or recycling in the garbage.



**Recycle Appliances**  
Visit [1800recycle.wa.gov](http://1800recycle.wa.gov)

**Recycle Plastic Bags**  
Take back to a participating grocery store.

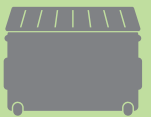
**Thrift Stores**  
See page 7.

## Extra Garbage

(collected for a charge)

If you often generate extra garbage, consider increasing to the next size garbage container.

Any extra garbage (including lid open or anything outside of the container) will incur an extra charge.



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5. GARBAGE

6. HAZARDOUS WASTE

7. OTHER RECYCLING & DISPOSAL OPTIONS

8. ACCOUNT INFORMATION & COMMUNITY RESOURCES



## HAZARDOUS WASTE

Never dispose of **hazardous waste** such as the items on this page in the garbage, recycling, yard+food waste, or down the drain.

### Auburn Hazardous Wastemobile at Outlet Collection

📍 **1101 Outlet Collection Way, Auburn**—outside loading dock area near Nordstrom Rack Saturdays and Sundays, except holiday weekends, 10AM–5PM

#### ACCEPTED ITEMS:



Auto Products



Oil-Based Paint & Solvents



Fuel



Cleaners



Batteries & Fluorescents



Weed & Bug Killer

Visit [kingcountyhazwastewa.gov](http://kingcountyhazwastewa.gov) for a full list of accepted items, details, and restrictions.

**NOT ACCEPTED:** ✗ Latex paint ✗ Empty containers ✗ TVs ✗ Computers ✗ Tires ✗ Electronics ✗ Explosives ✗ Marine flares ✗ Medicine ✗ Garbage

### CAUTION DANGER



These four words are on the labels of many products we use in our homes and businesses.

These products are considered hazardous.

### WARNING POISON



#### USE GREENER ALTERNATIVES

Visit [kingcountyhazwastewa.gov](http://kingcountyhazwastewa.gov) for green cleaning recipes and other helpful information.

## Other Hazardous Waste Recycling & Disposal Options

Please contact businesses for current rates, hours and restrictions.

#### ELECTRONICS



- [TakeltBackNetwork.org](http://TakeltBackNetwork.org)
- **UpTekk**  
101 Lund Rd, #A/B, Auburn  
206-497-9979  
[uptekk.com](http://uptekk.com)

#### FLUORESCENT BULBS & TUBES



- [LightRecycle.org](http://LightRecycle.org)

#### LATEX PAINT



Latex paint cans may be placed in the garbage if paint is solidified. To solidify, mix in cat litter, shredded paper, sawdust, or paint hardener. Once paint is dry, leave the lid off and place in your garbage. Alternatively, PaintCare™ can recycle your paint.

- [paintcare.org/states/washington](http://paintcare.org/states/washington)

#### MEDICATION



- [Med-project.org/locations/Washington](http://Med-project.org/locations/Washington)
- **Auburn Police Department**  
(Anonymous drop-off)  
340 E Main St, Auburn  
253-931-3080
- **HealthPoint Auburn**  
126 Auburn Ave, Auburn
- **HealthPoint Auburn North**  
923 Auburn Way N, Auburn

#### MOTOR OIL



- **Autozone**  
1072 Auburn Way N, Auburn  
253-333-2075
- **Autozone**  
4310 A St SE, Auburn  
253-333-2079
- **O'Reilly Auto Parts**  
222 A St SE, Auburn  
253-735-4075

#### NEEDLES & SHARPS

Put needles in a puncture resistant container with a tight fitting lid.

- [kingcounty.gov/SolidWaste](http://kingcounty.gov/SolidWaste)
- **Bartell Drugs** (For a fee)  
3902 A St SE, Auburn  
253-939-8562
- **King County Public Health Center** (Free)  
901 Auburn Way N, #A, Auburn  
206-477-0600



#### TVS & COMPUTERS

Free—working or not



- [eCycleWashington.org](http://eCycleWashington.org)
- **Good Will**  
1519 Auburn Way S, Auburn  
253-939-1627
- **Rain City Recycling**  
4150 B Pl NW, Ste 103, Auburn  
206-651-7318
- **UpTekk**  
101 Lund Rd, #A/#B, Auburn  
206-497-9979  
[uptekk.com](http://uptekk.com)

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# OTHER RECYCLING & DISPOSAL OPTIONS

Many items are recyclable, but don't belong in your curbside recycling cart.

## BUILDING & REMODELING MATERIALS

- Habitat for Humanity Auburn  
1407 Auburn Way S  
888-507-7078  
[habitatskc.org/store](http://habitatskc.org/store)



## CONFIDENTIAL DOCUMENTS

The Washington State Office of the Attorney General publishes a list of free community shredding events.



- Community Shred Events  
360-753-6200  
[atg.wa.gov/shredathon.aspx](http://atg.wa.gov/shredathon.aspx)
- King County Recycle Events  
[auburnwa.gov/solidwasteevents](http://auburnwa.gov/solidwasteevents)

## CLOTHING & HOUSEHOLD GOODS

Donate used clothing and household goods to clothing banks and secondhand stores. Ripped, stained or damaged clothes, shoes, and linens aren't garbage anymore. Most secondhand stores accept these.

[kingcounty.gov/ThreadCycle](http://kingcounty.gov/ThreadCycle)



- Goodwill  
1519 Auburn Way S,  
Auburn  
253-939-1627
- Auburn Valley Humane Society  
1123 E Main St, Auburn  
253-249-7849 #6  
[auburnvalleyhs.org](http://auburnvalleyhs.org)

**Please contact businesses for current rates, hours and restrictions.**

## REFRIGERATORS & FREEZERS

Refrigerators and freezers must be specially handled due to coolants, so recycling options are more limited and costly than other appliances.



- L & L Appliance  
1336 W Main St, Auburn  
253-939-9338  
[appliancerepairwa.com](http://appliancerepairwa.com)
- UpTekk  
101 Lund Rd, #A/B, Auburn  
206-497-9979  
[uptekk.com](http://uptekk.com)
- Valley Recycling  
312 W Valley Hwy S, Pacific  
253-288-0000

## MATTRESSES

- UpTekk  
101 Lund Rd, #A/#B,  
Auburn  
206-497-9979  
[uptekk.com](http://uptekk.com)



## FOAM BLOCKS & PACKING PEANUTS

- Styro Recycle  
23418 68th Ave S  
(West Valley Hwy), Kent  
253-838-9555  
[StyroRecycle.com](http://StyroRecycle.com)



## TRANSFER STATIONS

Bulky items can also be dropped off at a King County transfer station. *(For a fee)*

- Bow Lake Transfer Station  
18800 Orillia Rd S, Tukwila  
206-477-4466  
[kingcounty.gov/SolidWaste](http://kingcounty.gov/SolidWaste)
- Algona Transfer Station  
35315 West Valley Hwy S,  
Algona  
206-477-4466  
[kingcounty.gov/SolidWaste](http://kingcounty.gov/SolidWaste)



## PLASTIC BAGS

Clean plastic bags, dry cleaning bags and other types of film plastic can be recycled at most grocery stores.



[BagandFilmRecycling.org](http://BagandFilmRecycling.org)

## Free RECYCLE RIGHT Events

For hard to recycle items, attend one of WM's Recycle Right events hosted in partnership with the City of Auburn. WM hosts two Recycle Right events in Auburn annually. Follow WM Auburn on Facebook or check [wmnorthwest.com/auburn](http://wmnorthwest.com/auburn) to learn when the next event will be held.

## Give it Away

Reusable items can be sold or given away. Try posting a free ad. You will be amazed at what other people might want.



- Buy Nothing Group (Facebook)
- Craigslist
- Facebook Marketplace
- Nextdoor
- OfferUp

Watch a video of a local WM recycling center at:  
[wmnorthwest.com/cascaderecycling](http://wmnorthwest.com/cascaderecycling)  
Some items may vary by location.

[wmnorthwest.com/auburn](http://wmnorthwest.com/auburn) | 253-939-9792

# ACCOUNT INFORMATION & COMMUNITY RESOURCES

This guide includes tips and resources to improve collection services at your multifamily complex. Contact us using these resources. Remember, we're here to help!

📞 253-939-9792 (M-F 7AM-7PM, Sat 8AM-5PM)

🌐 [wmnorthwest.com/auburn](http://wmnorthwest.com/auburn)

✉️ [pnwcmsservices@wm.com](mailto:pnwcmsservices@wm.com)

📱 My WM App (Apple and Android)

📺 **ThinkGreenAuburn**

💬 Live Chat: [wm.com](http://wm.com) (M-F 8AM-5PM)

## CONTACT WM TO:

- Report a missed collection
- Report missing/damaged carts
- Understand your bill
- Order bulky item collection (*mattresses, appliances, etc.*)
- Order construction/demolition waste containers (*for remodeling clean-up, etc.*)
- Find out if an item can go into the recycle or yard+food waste container

## Weather Delays

If weather conditions delay collection, up to twice the regular amount of garbage, recycling, and yard+food waste will be collected at no charge on your next regularly scheduled collection day. Credits will not be issued for delays due to inclement weather.

For updated weather information, visit [servicealerts.wmnorthwest.com/auburn](http://servicealerts.wmnorthwest.com/auburn).

To receive weather alerts, ensure your phone number is updated in your WM account.

After you receive your first monthly billing, you can update your account preferences at: [wm.com/myaccount](http://wm.com/myaccount).

## Holiday Schedule

Collection service is provided on all holidays except Thanksgiving Day, Christmas Day and New Year's Day.

If your collection day falls on or after these holidays, your scheduled collection will be delayed one day that week. For example, if your regular collection day is Friday, holiday collection will take place on Saturday.

## How Slotted Lids Help You Recycle Right



Slotted lid recycling dumpsters are designed to prevent garbage, bagged material and other non-recyclable items from going in the recycling.

The lids are locked shut with a notched slot opening, easily accessible for you to pour in loose bottles, cans and paper while keeping contamination out.

Contact WM for free slotted lids on your recycling dumpster.

## Community Resource Information

**NEW South King Tool Library Auburn** Free checkout of tools and equipment to help you maintain your business and property. There are many volunteer opportunities at this community nonprofit organization.

- [SouthKingTools.org](http://SouthKingTools.org) 253-237-2290



### City of Auburn Upcoming Events

- [auburnwa.gov/solidwasteevents](http://auburnwa.gov/solidwasteevents)



**Repair Cafes** Free fix-it events for broken or non-functioning lamps, electronics, clothing, toys, heirlooms and more!

- <https://kingcounty.gov/depts/dnrp/solid-waste/programs/ecoconsumer.aspx>



**The Garden Hotline** Individualized solutions to garden problems that are practical, safe, effective, and natural. Our services, provided by local horticultural experts, are FREE to home gardeners and landscape professionals.

- [GardenHotline.org](http://GardenHotline.org) 206-633-0224



**Zero Waste Washington** Policy change for a healthy and waste-free world. Envision a just, equitable, and sustainable future where we all produce, consume, and reuse responsibly.

- [ZeroWasteWashington.org](http://ZeroWasteWashington.org) 206-441-1790



### King County Solid Waste Division

The Solid Waste Division offers a number of innovative programs and services that focus on waste prevention, resource recovery, and waste disposal.

- [kingcounty.gov/SolidWaste](http://kingcounty.gov/SolidWaste) 206-477-4466



[wmnorthwest.com/auburn](http://wmnorthwest.com/auburn) | 253-939-9792



# CONTACT INFO



## CURBSIDE GARBAGE, RECYCLING & YARD+FOOD WASTE SERVICE

📞 253-939-9792 (M-F 7AM-7PM, Sat 8AM-5PM)  
TTY Relay Service: 711

🌐 [wmnorthwest.com/auburn](http://wmnorthwest.com/auburn)

✉️ [pnwcmsservices@wm.com](mailto:pnwcmsservices@wm.com)

📱 My WM (App on Apple and Android)

🌱 **ThinkGreenAuburn**

Guías de reciclaje disponibles en español.  
재활용 가이드는 한국어로 제공됩니다.  
Руководства по утилизации доступны на русском языке.



## WASTE REDUCTION & RECYCLING INFORMATION

@ [recycling@auburnwa.gov](mailto:recycling@auburnwa.gov)

## WATER, SEWER & STORM INFORMATION

🌐 [utilities@auburnwa.gov](mailto:utilities@auburnwa.gov)

♻️ Printed on recycled paper



## TRANSFER STATIONS (DUMP)

📍 **Algona Transfer Station**  
35315 W Valley Hwy S, Algona

📍 **Bow Lake Transfer Station and Recycling Center**  
18800 Orillia Rd S, Tukwila

📞 206-477-4466 🌐 [kingcounty.gov/solidwaste](http://kingcounty.gov/solidwaste)

## HAZARDOUS WASTE DISPOSAL

📍 **Auburn Hazardous Wastemobile**  
1101 Outlet Collection Way, Auburn

📞 206-296-4692 🌐 [kingcountyhazwastewa.gov](http://kingcountyhazwastewa.gov)

## Recycling Databases



### "What Do I Do With...?"

📞 206-477-4466 🌐 [kingcounty.gov/whatdoidowith](http://kingcounty.gov/whatdoidowith)

### Washington State Recycling Database

📞 1-800-RECYCLE (732-9253) 🌐 [1800recycle.wa.gov](http://1800recycle.wa.gov)

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