

SUSTAINABLE DUVALL

Everything you need to know about your new services from Waste Management



Good news, Duvall! New carts and services are on the way as the City of Duvall renews its partnership with WM. Waste Management will replace your existing recycle, garbage and food & yard waste carts with new carts. Read below to learn about exciting new bulky waste programs and unlimited recycling!

NEW CARTS FOR EVERYONE!



Your cart replacements will take place in two phases:

PHASE 1

Nov. 8–11 WM delivers new carts. Please start using your new carts as soon as they arrive.

PHASE 2

Nov. 12–16 WM removes old carts. Please leave your old carts at the curb for removal during this time.

Your new carts will be the same size as your old carts. If you need to adjust your cart size or change your service, let us know before Oct. 29 or after Nov. 15. Service changes will not be possible between Oct. 29 and Nov. 15.



Did you know your new carts are EcoCarts? They contain up to 50% post-consumer recycled content. Items you put in your new recycle carts will be used to make new carts and other products.

NEW SERVICES



Put extra recycling next to your recycle cart in a box or paper bag. Do not use plastic bags.

Put extra recycling out the morning of collection so it stays dry.

DID YOU KNOW?

Recycling the motor oil from one oil change protects a million gallons of drinking water—or a year's supply for 50 people.

Reprocessing one gallon of used motor oil and burning it as fuel generates enough electricity to power everything in your home for a day.



The City of Duvall is committed to a clean community.

BEGINNING JANUARY 1

Unlimited recycling for residential and commercial customers.

NEW! Curbside collection for used motor oil and used cooking oil

- Seal uncontaminated oil (no large solids) in clean, clear, screw-top plastic jugs
- Label with name/address and place next to the recycling cart
- Limit three gallons of each type per collection and 10 gallons per year

NEW! Annual On-call Clean-up Program

Once per year, customers may contact WM to schedule a free curbside collection of up to one cubic yard of household trash (about half a pickup truck load). period. Customers may also set out two non-appliance bulky items such as couches or large chairs at no additional charge.

NEW! 2022 Bulky Waste Drop-off Event

The City and WM will host an event in 2022 for residents to drop off bulky items for free. Watch for dates and locations.

CONNECTING WITH WM HAS NEVER BEEN EASIER

MY WM APP

Manage accounts and billing, request services, view pickup schedules, all in one place.

AUTOMATED VIRTUAL ASSISTANT

LIVE CHAT

7 am – 5 pm weekdays

EMAIL

Email with questions
pnwrsservices@wm.com

PHONE

Weekdays 7AM–7PM
Saturday 9AM–1PM

800-592-9995

CONNECTING WITH WASTE MANAGEMENT IS EASIER THAN EVER!



Contact WM Duvall Support
800-592-9995
M–F, 7AM–7PM
SAT 9AM–1PM



Chat with us via **WM Mobile App**,
M–F, 8AM–5PM



Email Us