

## Thank you for being a WM Customer

Solid waste collection services in unincorporated county areas are regulated by the Washington Utilities and Transportation Commission (WUTC). Some cities choose to have the WUTC regulate solid waste collection. To learn more about how waste collection is regulated in your area, visit the WUTC website at [www.utc.wa.gov](http://www.utc.wa.gov). The Commission website has a useful on-line "Consumer Guide" that answers most frequently asked questions about your garbage service.

Contact WM at [wmnorthwest.com](http://wmnorthwest.com) to use our chat and automated virtual assistant for:

- Collection services and rates
- Missed collection
- Holiday schedule
- Inclement weather service

Check with your local County Solid Waste Management office or website for information on how to dispose of items that are not collected at the curb, medical waste, household hazardous waste, electronic waste, and fluorescent light bulbs.

Please keep this postcard for future reference.

We appreciate your business.





Garbage is collected weekly. You can manage your account and check your schedule with the WM mobile app at [www.wm.com/wm-mobile.jsp](http://www.wm.com/wm-mobile.jsp).

### Do More With My WM

**Easily view your collection schedule** and stay informed of Service Alerts and schedule changes.

**Receive real-time notifications** and view images so you are always in the know.

**Manage your billing** by viewing payment history, changing your payment method or enrolling in AutoPay and Paperless billing.

**Download the My WM mobile app** to have your service and account information at your fingertips.



### STAY CONNECTED

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