



# City of Federal Way

Single Family Collection Guide | 2023

[wmnorthwest.com/federalway](http://wmnorthwest.com/federalway) | 253-833-3333



## Do More with My WM

WM is committed to finding ways to make your service more efficient, effective, and effortless to manage.

Please create your My WM profile by visiting [wm.com](http://wm.com).

- ▶ **Easily view your collection schedule** and stay informed of service alerts and schedule changes.
- ▶ **Receive real-time notifications** and view images so you are always in the know.
- ▶ **Manage your billing** by viewing payment history, changing your payment method, or enrolling in AutoPay or paperless billing.
- ▶ **Download the My WM mobile app** to have your service and account information at your fingertips.



Scan this QR code to download the My WM app



## Think Outside the Cart **REDUCE AND REUSE BEFORE YOU RECYCLE**

Waste prevention is our biggest opportunity to reduce the consumption of natural resources.

### Prevent food waste— buy only what you need:

When grocery shopping, be thoughtful. Make a list and buy only what you need to minimize any food waste and save money, too!



### Buy nothing:

Instead of buying items you will use infrequently, consider borrowing or renting.



Borrow from a neighbor, or connect with Buy Nothing Project groups on social media.

### Share, swap, or sell:

Sell items you no longer want and find bargains at consignment shops, garage sales, thrift stores, online exchanges and auctions.



### Choose to reuse:

Use reusable mugs, water bottles, utensils, and bags.



Store these in your car or at your desk so you will always be prepared.



For more ideas on reducing food waste, proper food storage tips, and creative recipes visit **King County's Food: Too Good to Waste** at [recyclefood.com](http://recyclefood.com)

[wmnorthwest.com/federalway](http://wmnorthwest.com/federalway) | 253-833-3333

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# RECYCLING



Place only the items listed below in your **blue** recycling cart. Collected every other week.

Find your week at [wmnorthwest.com/federalway/guidelines/calendars](http://wmnorthwest.com/federalway/guidelines/calendars)

## Metal

### ALUMINUM & TIN CANS

Place tin lids in can, crimp shut.

### SCRAP METAL

Small, non-working metal appliances, pots, tools, etc. Limit 2' x 2' x 2', 35lbs; no wood, plastic, or rubber attachments; no sharp metal.



## Glass

### JARS & BOTTLES (ALL COLORS ACCEPTED)

Only bottles and jars—no other types or shapes of glass are allowed.

## Paper and Cardboard

### CLEAN & DRY

Most types of paper and cardboard are accepted, as long as it is clean and dry. Cardboard and flattened boxes should be no larger than 3' x 3' x 3' in size.



## Plastic


### BOTTLES, JUGS & TUBS


Only recycle these "shapes" of plastic containers—do not worry about the recycling symbol or number.





## RECYCLING TIPS

### Clean · Empty · Loose

**No plastic bags, garbage bags or "recycling" bags allowed.** Empty clean recyclables out of bags and boxes into the cart so that they can be easily sorted. 

**Empty and rinse out all food residue.** Labels do not need to be removed. 

**Extra recycling? No extra charge.** Place extra recyclables in a bin, cardboard box, or paper bag at the curb next to your recycling cart. 

**The better you recycle, the lower your bill!**  The value of materials recycled is credited as your Recycle Rebate on your WM invoice. This changes annually based on the amount and quality of materials recycled by all of Federal Way. Do your part to recycle right and see the results in your bill!

**For more recycling information** scan this QR code or visit our website:

[wmnorthwest.com/federalway/recycling](http://wmnorthwest.com/federalway/recycling)




**CURBSIDE RECYCLING AVAILABLE**

## Used Cooking Oil and Motor Oil

Place in plastic containers (like a milk jug) with name and address. Limit: 3 gallons per pick up. 10 gallons a year each of motor and cooking oil. Set at curb on regular collection day.

Recycle larger amounts of cooking oil for free at the local drop-off located in the parking lot at:

 **French Lake Dog Park | 31531 1st Ave S, Federal Way**



[wmnorthwest.com/federalway](http://wmnorthwest.com/federalway) | 253-833-3333

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# YARD+FOOD WASTE



These go in your **green** yard+food waste cart. Collected weekly.

## Yard Waste & Plants



## Food Scraps & Leftovers

ALL FOOD INCLUDING MEAT, CHEESE AND BONES



No plastic bags, plant pots, soil, sod, milk cartons, clothing, rocks, glass, metal, liquids, shredded paper, to-go-containers, or pet waste.

## FOOD SCRAP TIPS

Gather food scraps from your kitchen in:

- Paper grocery bag
  - Reusable container
  - Newspaper
  - Compostable bags
- [kingcounty.gov/depts/dnrp/solid-waste/garbage-recycling/compost-right](http://kingcounty.gov/depts/dnrp/solid-waste/garbage-recycling/compost-right)

Empty reusable container

into the yard+food waste cart frequently, and rinse out.



## Paper

MUST BE UNCOATED (NOT SHINY OR PLASTIC-LINED)



## Storm Recovery

Following a city-designated storm event, up to 96 gallons of loose or bagged (prepared as an extra set out) storm debris may be accepted with regular yard+food waste service at no additional charge.

Visit [servicealerts.wmnorthwest.com/federalway](http://servicealerts.wmnorthwest.com/federalway) for storm event announcements.

This will also be announced on the City's Environmental Services e-newsletter.

Sign up at: [cityoffederalway.com/e-newsletter](http://cityoffederalway.com/e-newsletter).



## Extra Yard Waste



(collected for a charge)

If you often generate extra yard waste, additional carts are offered at a discount rate for those with large yards or seasonal volume needs.

For occasional extra yard waste, place next to yard+food waste cart in any of the following:

- Heavy brown paper yard bags (available at hardware stores)
- 32-gallon cans labeled "Yard Waste" (65 lb. limit)
- Bundles tied with natural twine (4'x2' limit)

[wmnorthwest.com/federalway](http://wmnorthwest.com/federalway) | 253-833-3333

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# GARBAGE



Bag these and put them in your **gray** garbage cart. Collected weekly.

## Non-Recyclable Plastic



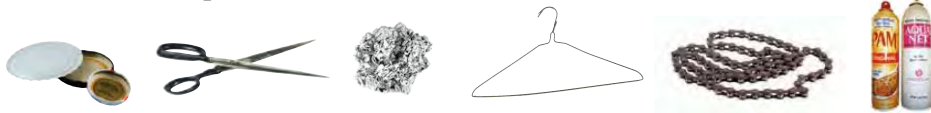
## Non-Recyclable Glass



## Non-Recyclable Paper



## Non-Recyclable Metal



## Other Garbage



## GARBAGE TIPS

**Numbers do not matter.** If a plastic item is not a bottle, jug or tub, it belongs in the garbage.



**Double bag** pet waste, vacuum dust, sawdust and cold ashes.



**DO NOT** put liquids, yard waste, hazardous waste, or recycling in the garbage.



**Latex and oil-based paint recycling** information can be found at [paintcare.org](http://paintcare.org).



New options are available for paint drop off in Federal Way. Latex paint that has turned solid may be placed in the garbage.

## Extra Garbage

*(collected for a charge)*

**Got extra garbage?** We can pick up extra bags, bulky items, or schedule delivery of a dumpster.

Call for rates and more information.



**Go paperless and save \$5** per year on your garbage bill. [wm.com/myaccount](http://wm.com/myaccount)



[wmnorthwest.com/federalway](http://wmnorthwest.com/federalway) | 253-833-3333

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# BULKY ITEM COLLECTION

## Curbside Bulky Item Collection

All customers now receive a **free Annual Bonus Curbside Pick-up**.

Once per year, Federal Way residential customers can schedule a pickup of up to three bulky items plus additional bagged garbage.

### Bulky items include:

- Large appliances
- Sofas
- Mattresses
- Dressers
- Tables
- Desks
- Bookcases
- TV stands
- Bed frames
- Bagged garbage

Call **253-833-3333** to schedule your pick up.

WM will also haul your bulky items. WM's fees are lower than local transfer stations (dumps)—and you don't have to make the trip. Check our website for details and rates.

## Give it Away

Some household items can be sold or given away. Try posting a free ad. You will be amazed at what other people might want.

- Buy Nothing Project
- Craigslist
- Facebook Marketplace
- Nextdoor
- OfferUp



## Transfer Stations

Bulky items can also be dropped off at a King County transfer station. (For a fee)

- **Bow Lake Transfer Station**  
18800 Orillia Rd S  
Tukwila  
206-477-4466  
[kingcounty.gov/solidwaste](http://kingcounty.gov/solidwaste)
- **Algona Transfer Station**  
35315 West Valley Hwy S  
Algona  
206-477-4466  
[kingcounty.gov/solidwaste](http://kingcounty.gov/solidwaste)

# HAZARDOUS WASTE

Never dispose of **hazardous waste** in the garbage, recycling, yard+food waste, or down the drain.

## Auburn Hazardous Wastemobile

📍 **1101 Outlet Collection Way, Auburn**—outside loading dock area near Nordstrom Rack Saturdays and Sundays, except holiday weekends, 10AM–5PM

### ACCEPTED ITEMS:



Auto Products



Paint Thinners & Solvents

Visit [paintcare.org](http://paintcare.org) for info about recycling paint.



Fuel



Cleaners



Batteries & Fluorents



Weed & Bug Killer

Visit [kingcountyhazwastewa.gov](http://kingcountyhazwastewa.gov) for a full list of accepted items, details, and restrictions. Hazardous Waste Hotline: **206-296-4692**

[wmnorthwest.com/federalway](http://wmnorthwest.com/federalway) | **253-833-3333**

## CAUTION DANGER



These four words are on the labels of many products we use in our homes and businesses. These products are considered hazardous.

## WARNING POISON



### USE GREENER ALTERNATIVES

Visit [kingcountyhazwastewa.gov](http://kingcountyhazwastewa.gov) for green cleaning recipes and other helpful information.

### NOT ACCEPTED:

- × Latex paint × Empty containers
- × TVs × Computers × Tires
- × Electronics × Explosives
- × Marine flares
- × Medicine × Garbage

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# OTHER RECYCLING & DISPOSAL OPTIONS

Many items are recyclable, but don't belong in your curbside recycling cart.

## BATTERIES



- **Federal Way Community Center**  
876 S 333rd St, Federal Way  
253-835-6900
- **Gadget Genie**  
2016 S 320th St, Ste O,  
Federal Way  
253-336-4043
- **South King Tool Library**  
1700 S 340th St, Federal Way  
253-237-2290

Also accepted at the Wastemobile and City Hall lobby.

## BRANCHES & STUMPS



- **Bow Lake Transfer Station**  
18800 Orillia Rd S, Tukwila  
206-477-4466
- [kingcounty.gov/solidwaste](http://kingcounty.gov/solidwaste)

## BUILDING & REMODELING MATERIALS



- **Habitat for Humanity ReStore**  
4824 S Tacoma Way, Tacoma  
253-779-8149
- [thehabitatstores.org](http://thehabitatstores.org)
- **Second Use Tacoma**  
2328 Fawcett Ave, Tacoma  
253-267-0820
- [seconduse.com](http://seconduse.com)

## CLOTHING & HOUSEHOLD GOODS

Donate used clothing and household goods to clothing banks and secondhand stores.



Ripped, stained or damaged clothes, shoes, and linens aren't garbage anymore. Most secondhand stores accept these. Find locations at:

- [kingcounty.gov/threadcycle](http://kingcounty.gov/threadcycle)

## CONFIDENTIAL DOCUMENTS



The Washington State Office of the Attorney General publishes a list of free community shredding events.

- **Community Shred Events**  
800-551-4636
- [atg.wa.gov/shredathon.aspx](http://atg.wa.gov/shredathon.aspx)

## ELECTRONICS



- [takeitbacknetwork.org](http://takeitbacknetwork.org)
- **UpTekk**  
101 Lund Rd, #A/B, Auburn  
206-497-9979
- [uptekk.com](http://uptekk.com)
- **SBK Recycle**  
6815 26th St E, Fife  
253-539-9095
- [sbkrecycle.com](http://sbkrecycle.com)

## FLUORESCENT BULBS & TUBES



- [lightrecycle.org](http://lightrecycle.org)
- **Northshore Ace Hardware**  
35419 21st Ave SW, Fed. Way  
253-835-5052
- **Batteries Plus Bulbs**  
31830 Pac Hwy S, Federal Way  
253-666-9555

Also accepted at the Wastemobile.

## LARGE APPLIANCES & SCRAP METAL



- **Calbag Metals**  
1602 Marine View Dr, Tacoma  
253-572-6800
- [calbag.com](http://calbag.com)
- **Schnitzer Steel**  
1902 Marine View Dr, Tacoma  
253-572-4000
- [schnitzersteel.com](http://schnitzersteel.com)
- **Valley Recycling**  
411 W Valley Hwy S, Pacific  
253-288-0000
- [valleyrecyclinginc.com](http://valleyrecyclinginc.com)

## MATTRESSES



- **NW Furniture Bank**  
2301 Dock St, Tacoma  
253-302-3868
- [nwfurniturebank.com](http://nwfurniturebank.com)

## MEDICATION



- [medicinereturn.org](http://medicinereturn.org)
- **Police Department Lobby**  
33325 8th Ave S, Federal Way  
253-835-6700
- **Kaiser Permanente**  
301 S 320th St, Federal Way  
253-874-7000
- **HealthPoint/Health Dept.**  
33431 13th Pl S, Federal Way  
253-874-7634
- **Virginia Mason**  
33501 1st Way S, Federal Way  
253-838-2400

## NEEDLES & SHARPS



Put needles in a puncture resistant container with a tight fitting lid.

- **Public Health**  
33431 13th Pl S, Federal Way
- **Bow Lake Transfer Station**  
18800 Orillia Rd S, Tukwila  
206-477-4466

## PAINT



Latex and oil-based paint are accepted at no charge at PaintCare drop-off locations.

- [paintcare.org](http://paintcare.org)

## PLASTIC BAGS



Clean plastic bags, dry cleaning bags and other types of film plastic can be recycled at most grocery stores.

- [plasticfilmrecycling.org](http://plasticfilmrecycling.org)

## REFRIGERATORS & FREEZERS



Refrigerators and freezers must be specially handled, so recycling options are more limited and costly than other appliances. WM offers curbside removal of bulky items. See *Bulky Item Collection* page for more details.

- **Bow Lake Transfer Station**  
18800 Orillia Rd S, Tukwila  
206-477-4466
- [kingcounty.gov/solidwaste](http://kingcounty.gov/solidwaste)

## STYROFOAM™ BLOCKS & PACKING PEANUTS



- **Styro Recycle**  
23418 68th Ave S  
(West Valley Hwy), Kent  
253-838-9555
- [styrorecycle.com](http://styrorecycle.com)

## TVS & COMPUTERS



Free—working or not.

- [ecyclewashington.org](http://ecyclewashington.org)
- **Goodwill**  
32521 Pacific Hwy, Federal Way  
253-946-0447
- **Video Only**  
1643 S 352nd St, Federal Way  
253-661-7700

**Please contact businesses for current rates, hours and restrictions.**

Service providers are highlighted as a courtesy to the public and not as an endorsement or guarantee of the quality of services offered or provided.

[wmnorthwest.com/federalway](http://wmnorthwest.com/federalway) | 253-833-3333

# ACCOUNT INFO & COMMUNITY RESOURCES

## WM CONTACT INFORMATION:

- 📞 253-833-3333 (M-F 7AM-7PM, Sat 8AM-5PM)
- 🌐 [wmnorthwest.com/federalway](http://wmnorthwest.com/federalway)
- ✉️ [pnwrsservices@wm.com](mailto:pnwrsservices@wm.com)
- 📱 My WM App (Apple and Android)
- 📘 **ThinkGreenFederalWay**
- 💬 Live Chat: [wm.com](http://wm.com) (M-F 8AM-5PM)

## CONTACT WM TO:

- Report a missed collection
- Report missing/damaged carts
- Understanding your bill
- Order your free annual bulky items and bagged trash pick up
- Order construction/demolition waste containers (for remodeling clean-up, etc.)
- Request cart roll-out service for people with disabilities
- Vacation service hold (advance notice only)
- Recycling guides in other languages
- Find out if an item is recyclable or compostable

## Weather Delays

If weather conditions delay collection, up to twice the regular amount of garbage, recycling, and yard+food waste will be collected at no charge on your next regularly scheduled collection day.

If there are weather delays two weeks in a row, make-up collection will be made the next possible day.

Credits will not be issued for delays due to inclement weather.

For updated weather information, visit [servicealerts.wmnorthwest.com/federalway](http://servicealerts.wmnorthwest.com/federalway)

To receive weather alerts, ensure your phone number is updated in your WM account. To update your account visit [wm.com/myaccount](http://wm.com/myaccount) and change your contact preferences.

## Holiday Schedule

24 25 26

Collection service is provided on all holidays except Thanksgiving Day, Christmas Day and New Year's Day.

If your collection day falls on or after these holidays, your scheduled collection will be delayed one day that week. For example, if your regular collection day is Friday, holiday collection will take place on Saturday.

## Cart Placement Tips



- Place containers at curb or alley by 7AM.
- 2' apart with lids opening toward street.
- 3' from cars, trees, mailboxes, fences and utility boxes.
- Please remove containers within 24 hours after collection.
- Please move basketball hoops out of the street on collection day.
- Avoid street parking in cul-de-sacs on collection day.

## Community Resource Information

**South King Tool Library** Free checkout of tools and equipment to help you maintain your home and yard. There are many volunteer opportunities at this community nonprofit organization.

• [southkingtools.org](http://southkingtools.org) 253-237-2290

**Green Living Workshops** Free workshops on a variety of green topics such as gardening, food preservation, composting, green cleaning, fruit tree pruning and more.

• [cityoffederalway.com/greenliving](http://cityoffederalway.com/greenliving) 253-835-2700

**Recycling Events and Repair Cafes** Free events to collect hard-to-recycle items or to repair broken or non-functioning items.

• [cityoffederalway.com/recycling](http://cityoffederalway.com/recycling) 253-835-2704

**The Garden Hotline** Individualized solutions to garden problems that are practical, safe, effective, and natural. Our services, provided by local horticultural experts, are FREE to home gardeners and landscape professionals.

• [gardenhotline.org](http://gardenhotline.org) 206-633-0224

**Zero Waste Washington** Policy change for a healthy and waste-free world. Envision a just, equitable, and sustainable future where we all produce, consume, and reuse responsibly.

• [zerowastewashington.org](http://zerowastewashington.org) 206-441-1790

**King County Solid Waste Division**

The Solid Waste Division offers a number of innovative programs and services that focus on waste prevention, resource recovery, and waste disposal.

• [kingcounty.gov/solidwaste](http://kingcounty.gov/solidwaste) 206-447-4466

[wmnorthwest.com/federalway](http://wmnorthwest.com/federalway) | 253-833-3333



# CONTACT INFO



## CURBSIDE GARBAGE, RECYCLING, & YARD+FOOD WASTE SERVICE

- 📞 253-833-3333 (M-F 7AM-7PM, Sat 8AM-5PM)
- 🌐 [wmnorthwest.com/federalway](http://wmnorthwest.com/federalway)
- ✉️ [pnwrsservices@wm.com](mailto:pnwrsservices@wm.com)
- 📱 My WM (App on Apple and Android)
- 📘 [ThinkGreenFederalWay](#)
- 💬 Live Chat: [wm.com](http://wm.com) (M-F 7AM-5PM)

Language flyers are available at: [wmnorthwest.com/federalway](http://wmnorthwest.com/federalway)

Guías de reciclaje disponibles en español.

재활용 가이드는 한국어로 제공됩니다.

Руководства по утилизации доступны на русском языке.



## Environmental Services Division RECYCLING & COMPOSTING INFORMATION

- 📞 253-835-2771
- ✉️ [recycle@cityoffederalway.com](mailto:recycle@cityoffederalway.com)
- 🌐 [cityoffederalway.com/recycling](http://cityoffederalway.com/recycling)
- 🌐 [cityoffederalway.com/e-newsletter](http://cityoffederalway.com/e-newsletter)



## King County

### TRANSFER STATIONS (DUMP)

- 📍 **Algona Transfer Station**  
35315 W Valley Hwy S, Algona
- 📍 **Bow Lake Transfer Station and Recycling Center**  
18800 Orillia Rd S, Tukwila
- 📞 206-477-4466 🌐 [kingcounty.gov/solidwaste](http://kingcounty.gov/solidwaste)

### HAZARDOUS WASTE DISPOSAL

- 📍 **Auburn Hazardous Wastemobile**  
1101 Outlet Collection Way, Auburn
- 📞 206-296-4692 🌐 [kingcountyhazwastewa.gov](http://kingcountyhazwastewa.gov)

## Recycling Databases



### "What Do I Do With...?"

- 📞 206-477-4466 🌐 [kingcounty.gov/whatdoidowith](http://kingcounty.gov/whatdoidowith)

### Washington State Recycling Database

- 📞 1-800-RECYCLE (732-9253) 🌐 [1800recycle.wa.gov](http://1800recycle.wa.gov)

## Inclement Weather – Service Alerts

Putting safety first, minimizing disruption for customers and making sure you have the best information available. That's our commitment to you when conditions prevent us from collecting as usual.

- 🌐 [servicealerts.wmnorthwest.com/federalway](http://servicealerts.wmnorthwest.com/federalway)