

# SERVICE INFORMATION

## CONTAINER SET OUT GUIDELINES

- Recycling is collected weekly on the same day as garbage service.
- Place carts at curb the night before your service day.
  - June 1 – September 30 service begins 5 am
  - October 1 – May 1 service begins 6 am



- Lid opening toward street.
- At least three (3) feet from cars, trees, mailboxes, fences and utility boxes. Place recycling bins to the side of your trash cart so the bins are not blocking the cart.

## DO MORE WITH MY WM

Easily view your collection schedule and stay informed of Service Alerts and schedule changes.

Receive real-time notifications and view images so you are always in the know.

Manage your billing by viewing payment history, changing your payment method or enrolling in AutoPay and Paperless billing.

Download the My WM mobile app to have your service and account information at your fingertips. <https://www.wm.com/us/en/my-wm-mobile-app>



## SERVICE ALERTS

WM is able to provide service in most weather conditions. If inclement weather conditions prevent safe collection use the My WM App or visit [servicealerts.wmnorthwest.com](http://servicealerts.wmnorthwest.com) to learn about any service delays and recovery plans.

## HOLIDAY SCHEDULE

WM provides collection service on all holidays except Christmas Day and New Year's Day. Weekday holidays will delay collection by one day for the remainder of the week. For example: if the holiday falls on Thursday, Thursday customers will be collected on Friday and Friday customers on Saturday.

## SPECIAL SERVICE - FALL LEAF COLLECTION

Leaves are collected during the first full calendar week (M-F) of November, December, and January. Put leaves in black garbage bags and place them next to your cart on collection day. (No limit on bags; each bag must be less than 55 pounds.) **There is no extra charge for this leaf service.**

# RECYCLING LIST

Place loose, clean recyclables into your blue recycling bin.

**RECYCLABLES SHOULD BE CLEAN, DRY, AND EMPTY.**

## Paper & Cardboard

Mail, envelopes, newspaper, flattened cardboard, magazines, catalogs, phone books, paper boxes (*cereal*, etc.) **Cardboard must be broken down and bundled into 3'x3' pieces**



## Plastic Bottles & Jugs

Plastic bottles (clean, empty and no lids)



## Metal Cans

Aluminum & tin cans (no sharp or greasy metal)



**When in doubt, throw it out.  
ONLY listed items should go in your recycle bin.**

No Motor Oil!



No Plastic Bags!



No Glass!



# GARBAGE

These items are NOT recyclable.

**NO HAZARDOUS WASTE, medical waste, fluorescent bulbs or tubes, needles, liquids, fuel tanks, computers or TVs in garbage or recycling**

**All these items go into your garbage cart**

## Non-recyclable plastic



## Glass

- Window Panes, Mirrors
- Ceramics, Dishware, Broken Glass
- Standard Light Bulbs
- Glass Bottles and jars



## Non-recyclable paper

- Non-Food Soiled Paper Towels
- Shiny, Coated or Foil Paper
- Hardcover Books (donate to a charity or school)



## Non-recyclable metal

- Latex Paint Cans (harden paint with kitty litter or paint hardener, then place in garbage)
- Lids and Caps
- Sharp Metal
- Small Appliances (donate to a charity if working)



# GARBAGE TIPS

- Always bag all garbage to prevent litter and nuisances.
- Double bag pet waste, packing pellets, vacuum dust, sawdust and cold ashes.
- Garbage must be contained in a WM provided cart with the lid closed.
- Bulky item collection available for an additional charge. Call to schedule: 877-466-4668.
- For information on Household Hazardous Waste, please visit the Benton County Solid Waste Website at [www.co.benton.wa.us](http://www.co.benton.wa.us)

# RECYCLING TIPS

- Put extra recyclables in a clearly labeled kraft paper bag, cardboard box or 35-gallon container with handles and lid. Please label "Recycle."
- If you have an old "glass only" labeled recycle bin, use it for mixed recycling.
- Motor oil can be recycled at the Transfer Station.
- For the most up to date information, please visit our local website at [wmnorthwest.com/kennewick](http://wmnorthwest.com/kennewick)
- Still can't find the answer? Email [recycleinlandnw@wm.com](mailto:recycleinlandnw@wm.com)

# FREE DISPOSAL PROGRAM

For those times when you have more waste than your garbage cart can handle, the City of Kennewick's Free Disposal Program is your solution. Free trips to the WM Kennewick Transfer Station!

- Must be current WM single-family residential customer within the City of Kennewick with account in good standing.
- No commercial waste accepted.
- Load limit is one level standard pickup truck load, 2.5 yards per trip. Loads over 2.5 yards will be charged standard rates.
- Cover your load.
- Six (6) trips per calendar year (Jan - Dec)

### Accepted:

- Non-reusable household junk
- Washers and dryers
- Water heaters
- Stoves
- Dishwashers
- Small appliances Lawn mowers
- Tires (limit 2)
- Furniture
- Toilets and sinks
- Mattresses (limit 1 per trip)
- Power tools
- Yard debris

### Prohibited:

- Automotive Waste
- Any Liquid
- Running Gears
- Thermometers
- Mercury switches
- Florescent bulbs
- Thermostats
- Car body parts
- Car batteries
- Hazardous, medical, or special waste

### Acceptable Drop Off Recycling:

- Computers and TV's
- Motor oil
- Mixed paper
- Cardboard
- Plastic bottles
- Metal cans

### Accepted for a Charge (not part of disposal program):

- Concrete\*
- Dry wall
- Refrigerators, freezers, A/C's\*
- Roofing
- Insulation
- All flooring (tile, carpet, vinyl, and wood)
- Tree stumps
- Lumber, wood, treated wood
- Construction and demolition material
- Asphalt
- Doors, door frames, windows
- Masonry
- Siding
- Structural metal
- Dirt, rocks, sand, or in-fill
- Commercially generated waste

KEEP GUIDE FOR FUTURE REFERENCE

More Free Disposal Program Rules: [wmnorthwest.com/kennewick](http://wmnorthwest.com/kennewick)

## Garbage Drop Off



WM Kennewick Transfer Station  
2627 S Ely St.  
Kennewick, WA 99336

### WINTER HOURS:

(Nov 1 - Mar 31)  
Mon - Thurs | 8 am - 5 pm  
Friday | 8 am - 4 pm  
Saturday | 9 am - 3 pm

### SUMMER HOURS:

(Apr 1 - Oct 31)  
Mon - Thurs | 7 am - 5 pm  
Friday | 7 am - 4 pm  
Saturday | 7 am - 3 pm



1611 S. Washington, Kennewick, WA 99337  
877-466-4668  
(M-F 7 am-5 pm, SAT 9 am-1 pm)  
Translation service available.



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# City of Kennewick

## Service Guide 2024 - 2025

