

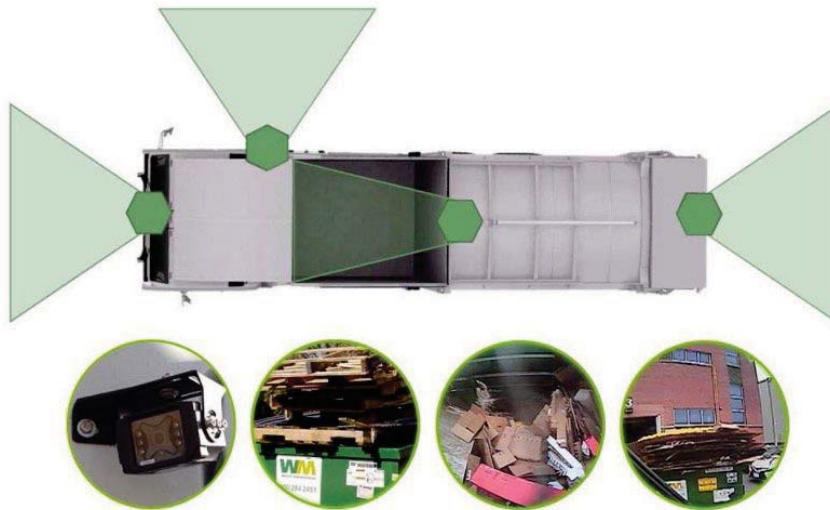


WM Smart Trucks Technology | Putting the Latest Technology to Work in Liberty Lake



WM Smart Truck technology drives our on-the-street contamination reduction program. As we collect recyclables along a route, we inevitably pick up nonrecyclable items that have been incorrectly placed in bins. To ensure that customers are better informed in the future about what can be recycled, external cameras mounted on a truck take photos of contamination in recycling bins.

In July WM Smart Truck Technology hit the street in Liberty Lake. The new technology incorporates information and communication technologies to enhance service and reduce contamination. External cameras are installed on the collection vehicles. GPS coordinates links service to the customer's address. The cameras identify the most common service challenges impacting our customers, including broken containers, missed set outs, contamination, and overfilled containers. If you received a charge, it is because the WM Smart Truck Technology identified contamination or extra material in or around your cart.



With changes in recycling market conditions, the garbage service rate and the sale of recyclable materials no longer covers the cost of extra recyclables placed at the curb. If your cart is overflowing or you place extra bags, boxes or cans next to your recycle cart, you will incur an extra charge. To avoid extra charges on your account, all material must fit in your carts with the lids closed.

For more information about what is recyclable, check the recycling guide on our website: www.wmnorthwest.com/libertylake.