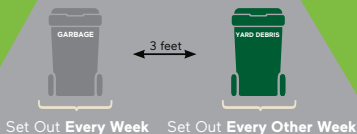


ROCK ISLAND SERVICE GUIDE

Please place containers at the curb by 6:00 a.m.

- Three (3) feet apart with lids opening toward street
- At least three (3) feet from cars, trees, mailboxes
- Wheels as close to the road as possible
- Please remove containers as soon as possible after collection
- Please bag all garbage
- Double bag pet waste, packing pellets, vacuum dust, sawdust, and cold ashes
- Weight limit: 65lbs/per 35gal cart for your collector's safety



NEW CITY CLEANUP DAYS

Beginning in 2022 the City of Rock Island will host two city-wide clean up days for residents! Keep your eyes out for announcements by the City for the dates and locations of the clean up events.

For details visit: rockislandwa.org

YARD DEBRIS SUBSCRIPTION



Yard Debris collection is available by subscription for an additional cost. Call 1-877-466-4668 to subscribe.



SERVICE DELAY

In an extreme inclement weather event, visit servicealerts.wmnorthwest.com to learn about any weather related service delays. If weather conditions prevent safe collection, up to twice as much garbage will be collected at no extra charge on your next regular collection day. No credits will be issued for collection delays due to weather.

HOLIDAY SCHEDULE

Waste Management provides collection service on all holidays except Thanksgiving, Christmas Day (Dec. 25) and New Years Day (Jan. 1). If these holidays fall on or before your regular collection day that week, your scheduled collection will be one day later that week including Saturday.

KEEP OUT OF GARBAGE

- Hot Coals/Ash
- Hazardous Waste
- Medical Waste
- Syringes
- Fluorescent Bulbs & Tubes
- CFL Light Bulbs
- Liquids
- Fuel Tanks
- Computers
- TVs

RECYCLING DROP OFF

The City of Rock Island Recycling Center
23 S. Garden Ave

For details visit: rockislandwa.org



Plastic Bottles & Containers



Food & Beverage Cans



Cardboard & Mixed Paper



You can manage your account and check your schedule with our WM mobile app at www.wm.com/wm-mobile.jsp.

For more information about our services and to learn about missed collection, report a missing or damaged cart, collection rates or bulky item collection, please visit our website or call us at 1-877-466-4668.

ONLINE ACCOUNTS

To view your account online or download the Waste Management app, go to wm.com/PayMyBill. You can also:

- Enroll in Automatic Payments
- View Estimated Pick up Times
- Pay Your Bill
- Signup for Paperless Billing
- View Pick up Schedule
- Update your contact preferences

STAY CONNECTED

wmnorthwest.com/rockisland

 facebook.com/wmwenatcheevalley



Waste Management
711 A N. Wenatchee Ave
Wenatchee, WA 98801
1-877-466-4668
M-F 7am-5pm, Sat 9am-1pm
Información en español / Multi-language materials available
wmnorthwest.com

