

Annual Cleanup Program

For those times when you have more waste than your cart can handle, the new Annual Cleanup Program is your solution. Free trips to the WM Wenatchee Transfer Station!

- Must be current WM single-family residential customer within the City of Wenatchee with account in good standing.
- Customer's identification must match the name and address printed on your WM Bill.
- No commercial coupon use.
- Load limit is one level standard pickup truck load, 2.5 yards per coupon. Loads over 2.5 yards will be charged standard rates.
- Keep this guide as an important reference.

2022 Annual Cleanup Coupons

Garbage

Redeem for disposal of residentially generated garbage and bulky waste at no charge.

Accepted Items

- Stoves
- Washers
- Dryers
- Dishwashers
- Water Heaters
- Doors & Windows
- Passenger car or motorcycle tires (limit 2)
- Toilets & sinks
- Computers/TV's (flat screens)
- Mattresses
- Gas Powered Equipment (drained of oil and fuel)
- Power Tools
- Small Appliances
- Household Junk

Prohibited Items

- Refrigerators, freezers, air conditioners
- Automotive Waste
- All Automotive Fluids
- Car Batteries
- Construction and Demolition Debris
- Concrete
- Asphalt
- Insulation
- Dirt
- Hazardous Waste
- Any Liquid

1 GARBAGE COUPON

Redeem for disposal of residentially generated garbage and bulky waste at no charge.

More Annual Cleanup Program Rules

Información en Español

wmnorthwest.com/wenatchee

Garbage Drop Off

WM Wenatchee Transfer Station
1421 South Wenatchee Avenue
Wenatchee, WA 98801

Public Hours:
Tuesday-Saturday
9 am - 4 pm



ID MUST BE PRESENTED TO DISPOSE MATERIALS

NO FOOD WASTE

SE DEBEN PRESENTAR CUPONES PARA ELIMINAR LOS RESIDUOS

SIN SPERDICIO DALIMENTOS

Yard Debris

Redeem for disposal of residentially generated yard debris at no charge.

Accepted Items

- Cut Grass
- Leaves
- Plant Trimmings
- Branches (3" diameter and 4' long max)
- Wood Chips
- Christmas Trees

Prohibited Items

- Sod, Rocks and Dirt
- Tree Stumps
- Fake Christmas Trees, Flocked Trees or Ornaments

1 YARD DEBRIS COUPON

Redeem for disposal of yard debris at no charge.

1 YARD DEBRIS COUPON

Redeem for disposal of yard debris at no charge.

2022 WENATCHEE RESIDENTIAL SERVICE GUIDE AND ANNUAL CLEANUP COUPONS



739 A North Wenatchee Ave
Wenatchee, WA 98801

wmnorthwest.com/wenatchee

Online **Billing:** wm.com/pay-my-bill

pnwrsservices@wm.com

509-662-4591

Resources Beyond the Curb

Some items such as medical wastes, fluorescent bulbs and tubes, needles, fuel tanks, electronics and chemicals are hazardous and are not allowed in the garbage and recycling. For many services beyond the curb, you can visit:



Computers, Monitors & TVs • Computadoras, monitores y televisores
Ecyclewashington.org or 1-800-RECYCLE (732-9253)



Large scrap metal such as metal sinks, fencing, hot water heaters and kitchen appliances • Chatarra grande como fregaderos de metal, cercas, calentadores de agua caliente y electrodomésticos de cocina

For information visit co.chelan.wa.us/solid-waste-management
or call 509-667-6415



Unwanted Medicines • Medicamentos no deseados
takebackyourmeds.org



Needles/Syringes • Agujas / Jeringas

- Take syringes to a pharmacy
- Disposal by mail – thinkgreenfromhome.com

Household Hazardous Waste Drop Off

Chelan County Moderate Risk Waste Facility
Highway 97A, Wenatchee
509-888-1195

Hours:
Thursday–Saturday
9 am –3 pm
Closed holidays

For information visit:
co.chelan.wa.us/solid-waste-management





2022 WENATCHEE RESIDENTIAL SERVICE GUIDE AND ANNUAL CLEANUP COUPONS



CHECK IN OFTEN!

wmnorthwest.com/wenatchee
is your #1 resource for information.



Scan to download the WM Mobile App



Customer service hours:
Monday – Friday, 7 am to 5 pm
Saturday, 9 am – 1 pm



WM Mobile app:
Update your phone and email



Connect on Facebook:
WM Wenatchee Valley



Get a heads-up on when you can expect service



Guaranteed security: The app uses the latest technology, complete with facial recognition and fingerprint login



Pay your bill online using Apple Pay or automatic payment and sign up for paperless billing
wm.com/pay-my-bill

GARBAGE

Choose the garbage cart that works for you.

All Wenatchee residents have the option to choose from three garbage cart sizes. All sizes of garbage carts are serviced weekly and rates include recycling service.

35-GALLON



64-GALLON

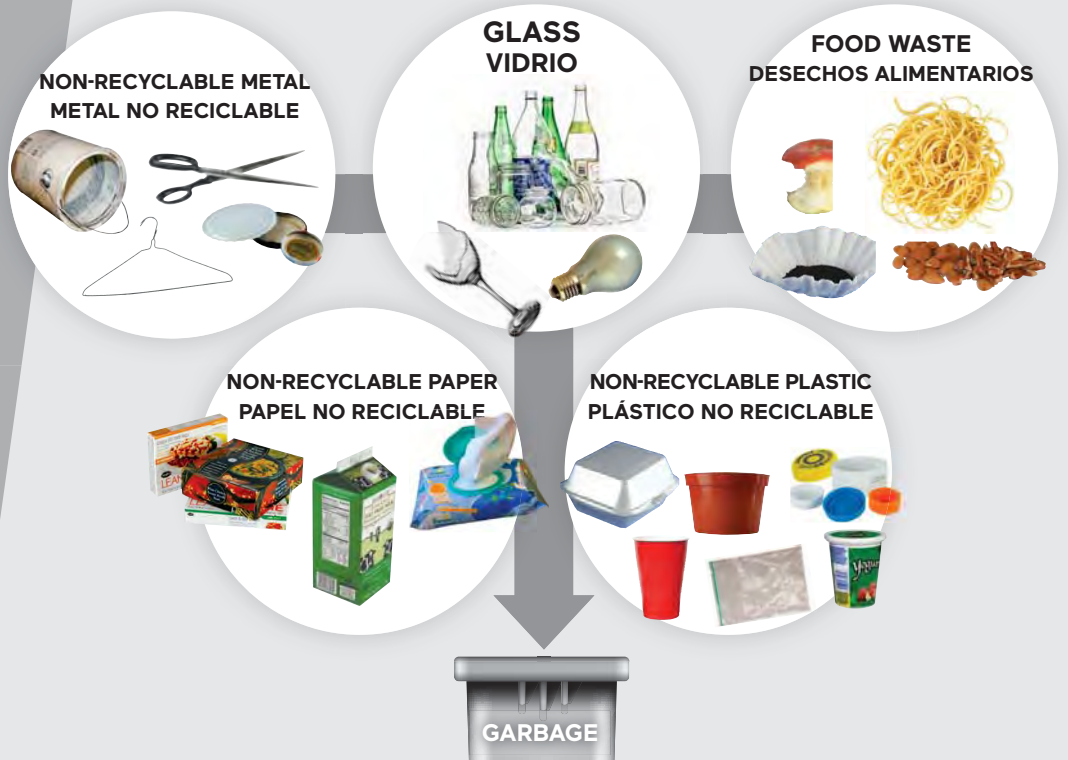


96-GALLON



CHECK IN OFTEN!

wmnorthwest.com/wenatchee is the best place for updates.



Why is my cart size so important?

All garbage must fit in your cart with the lid closed. Extra charges will apply for material left outside or on top of your cart.

Tips for Extra Garbage

- **Garbage:** No loose garbage at the curb. Use a 32-gallon garbage bag tied at the top.
- **Bulky Waste:** Bulky items such as mattresses and furniture can be picked up by special arrangement. Additional charges apply. **CALL US**
- **Frequent Extras:** It may be less expensive to move up to the next larger garbage cart size or request an additional cart. Additional 96-gallon cart.

Bag Your Garbage

- Bag all garbage and place it in your grey garbage cart.
- Double bag pet waste, pet litter, packing peanuts, vacuum dust, saw dust and cold ashes.

Where can I find service rates?

Current rates are posted on wmnorthwest.com/wenatchee

¿Por qué es tan importante el tamaño de mi bote?

Toda la basura debe caber en tu bote con la tapa cerrada. Se aplicarán cargos adicionales por el material dejado afuera o encima de tu bote.

Consejos para basura extra

- **Basura:** Se prohíbe basura suelta en la acera. Use una bolsa de basura de 32 galones atada.
- **Artículos de mayor tamaño:** Los artículos mayor tamaño, como colchones y muebles, se pueden recoger con una cita especial. Se aplican cargos adicionales. **LLÁMANOS**
- **Extras frecuentes:** Puede ser menos costoso pasar al siguiente tamaño de bote de basura más grande o solicitar un bote adicional. Botes adicionales de 96 galones.

Pon tu basura en una bolsa

- Ponga toda la basura en una bolsa y colóquela en tu bote de basura gris.
- Bolsa doble los desechos de mascotas, arena para mascotas, cacahuetes de empaque, polvo de aspiradora, aserrín y cenizas frías.

¿Dónde puedo encontrar las tarifas actuales?

Las tarifas actuales se publican en wmnorthwest.com/wenatchee

RECYCLING

Extra Recyclables



For occasional extra recycling, use a cardboard box or personal can and label it "Recycle". No plastic bags accepted.

BEST DEAL

Additional 64-gallon cart available at reduced rate

extras charged per 32-gallon equivalent

Reciclables adicionales

Para reciclaje adicional, use una caja de cartón o un bote personal y etiquételo como "Reciclar". No se aceptan bolsas de plástico.

MEJOR TRATO

Bote adicional de 64 galones a un precio reducido

Reciclaje adicional equivalente a 32 galones

NO HAZARDOUS WASTE

No medical waste, CFL bulbs or tubes, needles, liquids, fuel tanks, computers or TVs in the garbage or recycling. See Household Hazardous Waste Drop Off Section.

No hay desperdicios médicos, bombillas o tubos CFL, agujas, líquidos, tanques de combustible, computadoras o televisores en la basura o en el reciclaje. Consulte la sección de entrega de desechos domésticos peligrosos.

CLEAN PAPER & CARDBOARD
PAPEL Y CARTÓN LIMPIOS



CLEAN PLASTIC BOTTLES AND JUGS
PLÁSTICO LIMPIO



CLEAN METAL CANS
(ALUMINUM & TIN)
LATAS LIMPIAS
(ACERO Y ALUMINIO)



**NO GLASS
NO PLASTIC
BAGS OR BAGGED
RECYCLABLES**



**VIDRIO PROHIBIDO
BOLSAS DE
PLÁSTICO Y Bolsas
RECICLABLES
PROHIBIDAS**

What goes in my blue cart?

- Recycle clean, empty and loose, plastic bottles, cans, paper and cardboard.
- The list of curbside recyclables has changed. Glass is no longer accepted. **No glass!**
- No plastic bags or bagged recyclables!

When in doubt, check it out.

- Only listed items should go in your recycle cart.
- Need more information? Look for Recycling FAQs on wmnorthwest.com/wenatchee
- Still can't find the answer? Email recycleinlandnw@wm.com

Tips for Extra Recycling

- If your recyclables won't fit in your cart, hold some for next time!
- No bagged recycling

¿Qué va en mi bote azul?

- Recicle botellas de plástico, latas, papel y cartón limpios, vacíos y sueltos.
- La lista de materiales reciclables en la acera ha cambiado. Ya no se acepta el vidrio. **¡Vidrio prohibido!**
- ¡Sin bolsas de plástico ni materiales reciclables en bolsas!

En caso de duda, deséchelo.

- Solo los artículos enumerados deben ir en tu bote de reciclaje.
- ¿Necesitas más información? Busque las preguntas frecuentes sobre reciclaje en wmnorthwest.com/wenatchee
- ¿Sigues sin encontrar la respuesta? Mande un correo electrónico a recycleinlandnw@wm.com

Consejos para un reciclaje adicional

- Si tus materiales reciclables no caben en tu bote, ¡guarde algunos para la próxima vez!
- Se prohíbe reciclaje en bolsas

Weekly recycling collection is included with your garbage service

La recolección de reciclaje semanal está incluida con tu servicio de basura

**NO BAGGED
RECYCLABLES
BOLSAS
RECICLABLES
PROHIBIDAS**



CALL US • LLÁMANOS



509-662-4591

YARD DEBRIS



Sign up now for yard debris service! If you have a large yard, it may be less expensive to subscribe for yard debris service than to place yard debris out as garbage.

Branches and Christmas Trees (must be undecorated, unflocked, cut into 4 foot lengths and fit in your cart).

Service calendar posted online wmnorthwest.com/wenatchee

Yard Debris collection subscription:
96-gallon cart, every other week

BEST DEAL

Additional 96-gallon cart available at reduced rate

Extra charge per 32-gallon paper bag/bundle/can

CALL US To subscribe to yard debris collection

¡Regístrate ahora para el servicio de residuos de patio! Si tiene un jardín grande, puede ser menos costoso suscribirse al servicio de residuos del patio que colocar los residuos del patio como basura.

Ramas y árboles de Navidad (deben estar sin decoraciones, cortados en longitudes de 4 pies y caber en su bote).

Calendario de servicio publicado en línea wmnorthwest.com/wenatchee

Suscripción a la recolección de residuos de patio: bote de 96 galones, cada dos semanas.

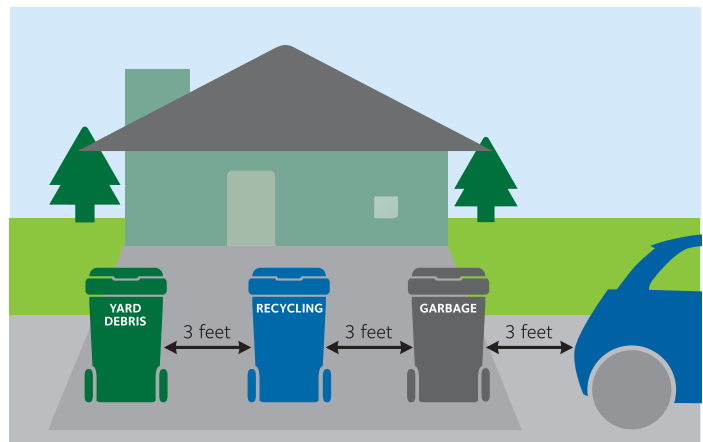
MEJOR TRATO

Bote adicional de 96 galones a un precio reducido

Bolsa de papel / paquete / lata adicional de 32 galones

LLÁMANOS Para suscribirse a la recolección de residuos de patio

Collection Guidelines



Place containers at the curb by 6 AM

- Three (3) feet apart with lids open towards the street.
- At least three (3) feet from cars, trees and mailboxes, fences and utility boxes.
- Remove containers as soon as possible after collection.
- During winter weather please place your carts where our trucks and drivers can safely access them.

Coloque los botes en la acera antes de las 6 am

- Tres (3) pies de distancia con las tapas abiertas hacia la calle.
- Al menos tres (3) pies de distancia de automóviles, árboles y buzones, cercas y cajas de servicios públicos.
- Retire los botes lo antes posible después de la recolección.
- Durante el invierno, coloque sus botes donde nuestros camiones y conductores puedan acceder a ellos de manera segura.

Service delays

If weather conditions prevent safe collection, up to twice as much material will be collected at no extra charge on your next regular collection day for each container not emptied. No credit for collection delayed due to weather.



Si las condiciones climáticas impiden una recolección segura, se recolectará hasta el doble de material sin cargo adicional en tu próximo día de recolección por cada bote no vaciado. No hay crédito por cobros retrasados debido al clima.

Updates: servicealerts.wmnorthwest.com