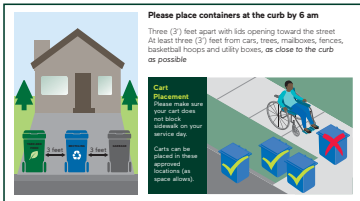




# Service Information

## CONTAINER SET OUT GUIDELINES



### DO MORE WITH MY WM

WM is committed to finding ways to make your service more efficient, effective and effortless to manage. Please create your My WM profile by visiting [wm.com](http://wm.com).

**Easily view your collection schedule** and stay informed of Service Alerts and schedule changes.

**Receive real-time notifications** and view images so you are always in the know

**Manage your billing** by viewing payment history, changing your payment method or enrolling in AutoPay and Paperless billing

**Download the My WM mobile app** to have your service and account information at your fingertips.



### SERVICE DELAYS

WM is able to provide service in most weather conditions. In an event of extreme inclement weather event, visit [servicealerts.wmnorthwest.com/spokanevalley](http://servicealerts.wmnorthwest.com/spokanevalley) to learn about any service delays.

If weather conditions prevent safe collection, up to twice as much garbage, recyclables and yard debris will be collected at no extra charge on your next regular collection day. No credits will be issued for weather-caused collection delays. Instructions for setting out extras can be found at: [servicealerts.wmnorthwest.com/spokanevalley](http://servicealerts.wmnorthwest.com/spokanevalley)

# Think Outside the Cart

## REDUCE AND REUSE BEFORE YOU RECYCLE.

Waste prevention is our biggest opportunity to reduce the consumption of natural resources.



### PREVENT FOOD WASTE – BUY ONLY WHAT YOU NEED

When grocery shopping, be thoughtful. Make a list and buy only what you need to minimize any food waste. Visit [wmnorthwest.com](http://wmnorthwest.com) for more food waste reduction tips.



### BUY NOTHING

Instead of buying items you will use infrequently, consider borrowing or renting. Borrow from a neighbor or social media site.



### SHARE, SWAP OR SELL

Sell items you no longer want and find bargains at consignment shops, garage sales, thrift stores, online exchanges and auctions.



### CHOOSE TO REUSE

Use reusable mugs, water bottles, utensils and bags. Store these in your car or at your desk so you will always be prepared.



### REPAIR

Keep items in circulation longer through reuse. Try repairing an item to extend its life by asking a neighbor for help or visiting a Repair Café.

# Resources Beyond the Curb

Visit [www.spokanewastedirectory.org](http://www.spokanewastedirectory.org) or [www.spokanevalleywa.gov/349/solid-waste-management](http://www.spokanevalleywa.gov/349/solid-waste-management) for detailed information about what materials are accepted

Computers, Monitors and TV Recycling

- E-Cycle Washington, [www.ecyclewashington.org](http://www.ecyclewashington.org)

Fluorescent Bulbs and Tubes, Cell Phones and Batteries

- WM, [www.thinkgreenfromhome.com](http://www.thinkgreenfromhome.com)
- Visit [www.lightrecycle.org/](http://www.lightrecycle.org/) for drop off locations

Unwanted Medicines

- Take Back Your Meds, [www.takebackyourmeds.org](http://www.takebackyourmeds.org)

Sharps Disposal

- WM, [www.thinkgreenfromhome.com](http://www.thinkgreenfromhome.com)
- Spokane Valley University Transfer Station

### HOUSEHOLD HAZARDOUS WASTE

Hazardous products that say "Caution, Warning, Danger or Poison" on the label are harmful to humans, wildlife and the environment and are not allowed in the garbage. For proper disposal information, please visit:

Hazardous Waste Drop-off

- Spokane Valley University Transfer Station — 2405 University Road, 509-924-5678



Think Green WM Spokane Valley



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