## **COLLECTION GUIDELINES**

### Please follow these guidelines to ensure collection.

#### Place carts at the curb by 6 am.

- Three (3) feet apart with lids opening toward street
- At least three (3) feet from cars, trees, mailboxes, fences and utility boxes
- Wheels as close to the curb as possible
- Please remove carts as soon as possible after collection





#### **GARBAGE**

Charges are based on cart size. There is a charge for extra garbage that doesn't fit in your cart with the lid completely closed.

- Weight limit 35-gallon/60 lbs for your collector's safety
- Bag and tie garbage. Shopping bags work well
- Double bag pet litter, packing pellets and cold ashes

# Visit wmnorthwest.com or call 1-800-592-9995

(M - F 7am - 7pm, Sat 9am - 1pm) for:

- · Collection rates or service subscription
- Bulky item collection (mattresses, appliances, etc.)
- Construction/demolition containers (remodeling, etc.)
- Vacation service hold (advanced notice only)
- · Missed collection or missing/damaged carts
- Online form to report missed collection, and service level change

## **Kitsap County Residents:**

To learn more about how waste collection is regulated in your area, visit the Washington Utilities and Transportation Commission website at www.utc.wa.gov.
The website has a useful online "Consumer Guide" that answers frequently asked questions about garbage service.

# INCLEMENT WEATHER GUIDELINES

- Up to twice the regular amount of garbage, recycling, and compost will be collected at no additional charge on your next regularly scheduled collection day. Please note recycle and compost are collected every other week.
- In the event of two successive weather delays, make-up collection will be made on the next possible day.
- Credits are not issued for delayed collection due to inclement weather.

Updates: servicealerts.wmnorthwest.com