

### **New for Kennewick!**

#### Service enhancements are here for Kennewick. Choose the cart that fits your needs!

Together, the City of Kennewick and WM are committed to improving how our community manages waste—with new, customer-focused services launching in 2026 and 2027.

### **Rate Changes**



**CHECK IN** 

This website is your

information about your

Click here for answers

to the most frequently

asked questions about

recycling and garbage service in Kennewick.

Eligible, low-income

residential customers may apply directly with

a discount on garbage service. To apply, call

Residential customers

509-585-4266.

**RESIDENTIAL** 

**CHAT** 

the City of Kennewick for

#1 resource for

WM services!

FAO

**DID YOU** 

KNOW?

**OFTEN!** 

I have more than one cart and do not use them all. How do I remove the extras to manage my costs?

To submit a WM Cart Removal Request, complete this form.

#### Why is my cart size so important?

Having the service that fits your needs can help you save by avoiding charges for extras bags or additional carts.

Yes, extra materials in 32-gallon carts or equivalent will cost \$4.50 per unit.

I often have more garbage than will fit in my cart. Will I have to pay more?

What if I often have extra material that won't fit, even in the largest cart? Can I get an additional cart for garbage or recycling?

Additional carts are available at discounted prices.

TIP: If you frequently have extra garbage, it may cost less to choose a larger garbage cart or additional container!

### **Choose Your Cart**



2 bags • 1-2 people \$21.82/month\*

\*Price includes weekly recycling service.



7 bags • 5-7 people \$29.46/month\*





Recycling is important for our community and our planet. It's also included in the cost of your garbage service! Learn more at wm.com/recycleright



Recycle clean bottles, cans, paper

and cardboard



Keep food and liquid out of your recycling



No loose plastic bags and no bagged recyclables

No glass, no plastic bags and no bagged recyclables.

## **Important Updates**

- We know every dollar counts. Your rate includes:
  - » Six free disposals at the Kennewick Transfer Station annually.
- » Complimentary curbside leaf collection every fall. • Curbside bulky item collection. Call 1-877-466-4668 to schedule curbside bulky item
- collection. • Find your perfect fit. If you have frequent extras, you may save money by upsizing to
- a larger cart. Submit a priority request form to upsize your cart. Rate adjustments for extra carts. Beginning January 1, 2026, rates for your second

garbage cart will change. On February 1, 2026, rates for third and additional carts will

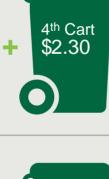
change.











**February** 









## Let's connect Connecting with WM is easier than ever!

#### WM is combining service excellence with technology to make it easier than ever to get the information and services you need.

Submit a priority request form.

 Call us at 877-466-4668. Customer service hours:

Get help via digital support.

- Monday Friday, 7 am 7 pm Saturday, 8 am -12 pm My WM mobile app
- » View service schedules and request services, all from the palm of your hand » Get a heads-up on when you can expect service
- » Guaranteed security using the latest technology, complete with multi-factor
- authentication. » Go paperless: Pay your bill and sign up for paperless billing
- Follow us on Facebook
- **Commercial Services**

### WM is proud to offer a full spectrum of services for Kennewick businesses.

How can we help grow your business?

# • Recycling Services. Our experts work with

• Garbage Services. We tailor services for small, medium and large businesses in every industry, to meet your needs and protect the environment. • **Dumpsters.** WM offers dumpsters in a range of

businesses to create customized recycling

programs that improve operations and result in

sizes for temporary or long-term use, including front load containers and roll-off drop boxes.

### **Recycling Assistance** • Email us

7 am - 5 pm and Saturday, 9 am - 1 pm

less waste.

• Call us at 877-466-4668. Customer service hours: Monday - Friday,

# **Online Accounts**

- View your account
- Download the My WM mobile app

Commercial FAQs >

