

Find Your Perfect Fit

Say goodbye to one size fits all.

New for Kennewick!

Service enhancements are here for Kennewick. Choose the cart that fits your needs!

Together, the City of Kennewick and WM are committed to improving how our community manages waste—with new, customer-focused services launching in 2026 and 2027.

Rate Changes



Why is my cart size so important?

Having the service that fits your needs can help you save by avoiding charges for extras bags or additional carts.

I often have more garbage than will fit in my cart. Will I have to pay more?

Yes, extra materials in 32-gallon carts or equivalent will cost \$4.50 per unit.

What if I often have extra material that won't fit, even in the largest cart? Can I get an additional cart for garbage or recycling?

Additional carts are available at discounted prices.

TIP: If you frequently have extra garbage, it may cost less to choose a larger garbage cart or additional container!

CHECK IN OFTEN!



This website is your #1 resource for information about your WM services!

FAQ



Click here for answers to the most frequently asked questions about recycling and garbage service in Kennewick.

DID YOU KNOW?



Eligible, low-income residential customers may apply directly with the City of Kennewick for a discount on garbage service. To apply, call 509-585-4266.

Choose Your Cart



2 bags • 1-2 people
\$21.82/month*

*Price includes weekly recycling service.



7 bags • 5-7 people
\$29.46/month*

RESIDENTIAL CHAT



Residential customers can chat with us via [WM Mobile App](#), M-F, 8 am–5 pm



RECYCLE RIGHT

Recycling is important for our community and our planet. It's also included in the cost of your garbage service! Learn more at wm.com/recyclerright



Recycle clean bottles, cans, paper and cardboard



Keep food and liquid out of your recycling



No loose plastic bags and no bagged recyclables

No glass, no plastic bags and no bagged recyclables.

Important Updates

- **We know every dollar counts. Your rate includes:**
 - » Six free disposals at the Kennewick Transfer Station annually.
 - » Complimentary curbside leaf collection every fall.
- **Curbside bulky item collection.** Call 1-877-466-4668 to schedule curbside bulky item collection.
- **Find your perfect fit.** If you have frequent extras, you may save money by upsizing to a larger cart. [Submit a priority request form](#) to upsize your cart.
- **Rate adjustments for extra carts.** Beginning January 1, 2026, rates for your second garbage cart will change. On February 1, 2026, rates for third and additional carts will change.



Let's connect

Connecting with WM is easier than ever!

WM is combining service excellence with technology to make it easier than ever to get the information and services you need.

- [Submit a priority request form.](#)
- Get help via [digital support](#).
- Call us at 877-466-4668. Customer service hours: Monday - Friday, 7 am - 6 pm Saturday, 9 am - 1 pm
- [My WM mobile app](#)
 - » View service schedules and request services, all from the palm of your hand
 - » Get a heads-up on when you can expect service
 - » Guaranteed security using the latest technology, complete with multi-factor authentication.
 - » Go paperless: [Pay your bill and sign up for paperless billing](#)
- [Follow us on Facebook](#)

Commercial Services

WM is proud to offer a full spectrum of services for Kennewick businesses.

How can we help grow your business?

- **Recycling Services.** Our experts work with businesses to create customized recycling programs that improve operations and result in less waste.
- **Garbage Services.** We tailor services for small, medium and large businesses in every industry, to meet your needs and protect the environment.
- **Dumpsters.** WM offers dumpsters in a range of sizes for temporary or long-term use, including front load containers and roll-off drop boxes.



Recycling Assistance

- [Email us](#)
- Call us at 877-466-4668. Customer service hours: Monday - Friday, 7 am - 5 pm and Saturday, 9 am - 1 pm



Online Accounts

- [View your account](#)
- [Download](#) the My WM mobile app

[Commercial FAQs](#)



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877-466-4668

Email Us

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