

One Recycling Cart Many Benefits



Recycling is about to get easier in Kennewick

The City of Kennewick and WM are introducing a new recycling program that replaces open-top bins with lidded, easy-roll recycling carts, delivering important benefits for residents beginning in November.

WM has provided collection services for the City of Kennewick for more than three decades. The city's new service agreement implements a modern, state-of-the-art recycling program designed to deliver convenience and greater recycling capacity while helping reduce litter on city streets.

RECYCLING PROGRAM BEGINS WITH YOUR NEW CART

WM will deliver new recycling carts to residents November 1–14.

Each residential customer will receive a blue 96-gallon cart. There is no delivery charge for the cart and no action needed.

Easy and convenient recycling:

Kennewick's new carts come with sturdy handles and wheels to make it easier than ever to roll recycling to the curb.

Cleaner streets: The new carts have fitted lids to keep recyclables secure and minimize windblown litter on neighborhood streets.

Greater recycling capacity: The new 96-gallon carts hold five times the amount of material compared to the old bins, providing residents the opportunity to recycle more material.

NEW CART DELIVERY

November 2026

SUN	MON	TUE	WED	THU	FRI	SAT
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	27
29	30					

SAFETY AND EFFICIENCY

The new carts will allow for automated collection, which is an important benefit for safety and efficiency.

By using mechanical arms to lift carts and empty material into trucks, drivers will service more customers less time and with less risk of injury.

No more lifting heavy bins or cans!



District Manager
Tobias Magana
WM-Kennewick

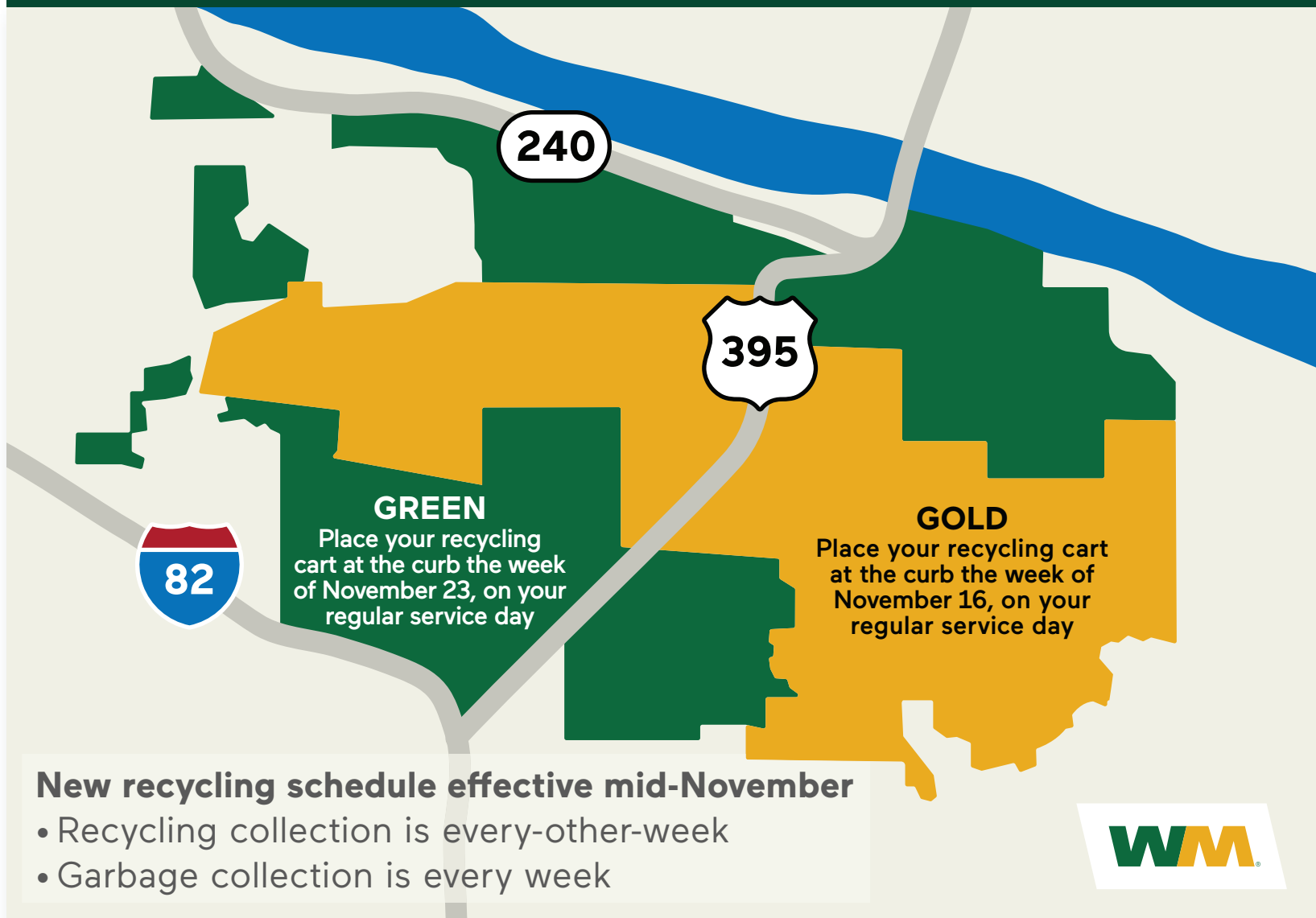
WORKING TOGETHER FOR KENNEWICK

"We are excited to partner with the City of Kennewick on this important step forward for our community: launching cart-based recycling," said Tobias Magana, district manager for the WM collections team in Kennewick.

"This upgrade will make it easier, safer and more convenient for residents to recycle right.

"As always, our team remains committed to delivering dependable services and ongoing support for all your solid waste and recycling needs."

WM SERVICE MAP



New recycling schedule effective mid-November

- Recycling collection is every-other-week
- Garbage collection is every week

SMALL BINS ARE RETIRING. HERE ARE YOUR OPTIONS:

The small recycling bins are being retired. You may keep the open-top bins for your own use – for anything except curbside collection of recycling or garbage.

We encourage you to keep the bins and find creative ways to reuse them. The bins are great for storage, organizing household items, gardening projects, craft supplies, or other upcycling purposes.

If you don't wish to keep your bins, you may set them out EMPTY for removal in mid-November on your first recycling service day with your new jumbo cart. You will receive information about this removal opportunity when your new cart is delivered.

If you miss this one-time free removal opportunity, you may drop off EMPTY, unwanted bins at a designated drop-off location during regular business hours, free of charge. Bins placed out after the scheduled removal date will be removed by WM and additional service charges will apply. See FAQs for drop-off locations.



POPULAR SERVICES ARE STILL INCLUDED



- Six free disposals every year at the WM Kennewick Transfer Station
- Complimentary leaf collection at the curb every fall
- On-call bulky item collection at the curb
- Christmas tree collection the first two weeks of the year at no additional cost for single-family homes
- See [FAQS](#) for more about additional services

FAQS

[Click here](#) for answers to frequently asked questions about your WM services.



WATCH FOR YOUR NEW SERVICE GUIDE



Customers are receiving the new schedule and map in the mail.

DID YOU KNOW?



Eligible, low-income residential customers may apply directly with the City of Kennewick for a discount on WM service. To apply, call 509-585-4266.

RECYCLE RIGHT

Recycling is important for our community and our planet. It's also included in the cost of your garbage service! Learn more at wm.com/recycleright.



Recycle empty, dry bottles, cans, cups, tubs, paper and cardboard.



No food or liquid.



No bagged recyclables.



No batteries in the recycling or trash.

No glass, no plastic bags, and no bagged recyclables.

CONNECTING WITH WM IS EASIER THAN EVER

WM is making it easier than ever to get the information and services you need.

- Submit a [Priority Request](#)
- Get help via [Digital Support](#)
- Download the [My WM mobile app](#)
 - Live chat with agents M–F, 7 am–7 pm, and Saturday, 8 am–12 pm
 - View service schedules and request services, all from the palm of your hand
 - Get a heads-up on when you can expect service
 - Go paperless: [Pay your bill](#) and [sign up for paperless billing](#)
- Call us at 877-466-4668 during customer service hours: M–F, 7 am–6 pm, and Saturday, 9 am–1 pm
- Follow us on [Facebook](#)